

Date: Wed, 24 Nov 1993 19:29:58 -0800
From: tonya@tidbits.com (Tonya Engst)
Subject: Word 4 and TrueType

S. Gonzalez asked about running Word 4 with TrueType and a StyleWriter II:

Here's the scoop;

Word 4 (any version) when running under System 6, has trouble printing print TrueType fonts correctly to many QuickDraw printers, including but not limited to: the StyleWriter, StyleWriter II, and LaserWriter LS. (It does work to the various DeskWriters.)

A typical problem printout has most of its text on the left edge of the page, with text that should be at the right overlapping text on the left. The overlapping makes the printout pretty much illegible.

This problem appeared when Apple shipped the StyleWriter and while MS was shipping Word 4.0d. As I understand the story, Apple wrote an init, called ~MS Word TrueType Printer TM Init, which Microsoft began shipping on the 4.0d Program disk.

You can get the init (no charge) by calling MS at 800-426-9400. They will send you a new Word 4.0d disk set, but the ONLY thing you need to install is the init, which is on the program disk. You can also call Word support at 206-635-7200. (Non-U.S. people should call the support site in whatever country they are in or 206-936-8661) The init is commonly available on Applelink, AOL, Compuserve, etc, though I don't know where exactly.

If you cannot access the INIT, but have enough RAM to turn on Multifinder, this workaround often helps:

1. In the Chooser turn on background printing (you must have Multifinder on to turn it on).
2. In File/Page Setup, turn on Fractional Widths.

Note that you can click in the Set Default checkbox to make Fractional Widths on a default. This makes it the default for new documents, but does not change existing documents.

The problem occasionally crops up with System 7, but 99.99 percent of the time printing works fine under System 7.

Hope this helps,

Tonya

Tonya Engst, TidBITS Editor -- tonya@tidbits.com --info@tidbits.com
My opinions are not necessarily those of my employer, Microsoft